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| **Rolf Stifter** |
| Technical CRM Consultant |

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|   | **IT Tools & Technical Applications**  |

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| **Programming:**  | C#, JavaScript, SQL, Java, PHP, Mobile Applications, HTML, CSS, Spring, Python, Liquid |
| **Databases:**  | MySQL, Microsoft SQL Server  |
| **CRM:**  | Microsoft Dynamics CRM, Power Apps portals |

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|   | **Project Related Skills**  | Programming / Development, Application design / Tool Customization  |   |

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| **Languages** |

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| Dutch | Native language |
| English | Fluent |
| Spanish | Basic |
| French | Basic |

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| **Education** |
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|  | **Academic**  |  |  |   |
|   | 2014 - 2017  | Toegepaste Informatica: Applicatieontwikkeling  | PXL Hogeschool  |   |
|   | 2007 - 2013  | Economie Wiskunde  | KA Maasmechelen  |   |
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| **Business & Management Experience** |
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|   | **4/2019 - today**  | **MS Dynamics Portals Technical Consultant**  | **VlavirGem Notulenbeheer**  |   |
|   | **Description** | In this project we create an online platform to manage and attend meetings with a number of agenda items. During the meetings, the participants can also vote and add comments on a specific agenda item.  |   |
|   | **Responsibilities** | During this project I am implementing and developing new functionalities in the Power Apps portal and the Dynamics CRM. |   |
|   | **IT tools environment** | * MS Dynamics 9.0
* Power Apps portal
* Azure Web services
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|   | **4/2019 - today**  | **MS Dynamics Portals Technical Consultant**  | **BruCity** |   |
|   | **Description** | In this project we digitalize the processes toward the citizens of the city of Brussels. This includes request of legal documents or greenery. Another requirement is to create a user interface, using Power Apps portals, where citizens can easily follow up on their own requests. |   |
|   | **Responsibilities** | During this project I am responsible for the Power Apps portal implementation and the visualization of the different types of request of the citizens. On top of that I’m also implementing the best practices for the optimization of the UX and UI. |   |
|   | **IT tools environment** | * MS Dynamics 9.0
* Power Apps portal
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|   | **4/2018 - today**  | **MS CRM Dynamics Technical Consultant**  | **SYNTRA**  |   |
|   | **Description** | The first part of this project was implementing an integration with an online signature platform to decrease the use of paper contracts between SYNTRA and the teachersThe second part of this project is developing various CRM Platforms to communicate and interact with all different types of people, like teachers and students, who are connected to SYNTRA.  |   |
|   | **Responsibilities** | During this project I am responsible for the integration between the CRM and an online signature platform, and I am developing functionalities in CRM Portals. |   |
|   | **IT tools environment** | * MS Dynamics 8.2 On-premises
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|   | **3/2018 – 4/2019**  | **MS CRM Dynamics Technical Consultant**  | **ADEO**  |   |
|   | **Project Title** | ADEO Core and Localization Spain |   |
|   | **Description** | The first part of this project was creating a Core solution that contained all the necessary functionalities that can be used across all the Business units spread across the globe.The second part of this project is extending the Core solution with the specific requirements of the Business unit.  |   |
|   | **Responsibilities** | In both project, I was responsible for implementing visual customizations to the system and extend the underlying code. For modifying the underlying code, I used North52, C# plugins and JavaScript to fully adapt to system to the needs of the customer. |   |
|   | **IT tools environment** | * MS Dynamics 365 CRM Online
* MS Dynamics 2016 CRM Online
* JavaScript
* North52
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|   | **9/2017 – 3/2018** | **MS CRM Dynamics Technical Consultant**  | **Stichting Tegen Kanker**  |   |
|   | **Project Title** | Stichting tegen kanker - Data4u - CRM implementation |   |
|   | **Description** | The goal of this project was to deliver a custom solution that would help the foundation to handle events, data, etc.All the information about donors, donation, events etc. were managed with Espadon (another system) and excel files so it was difficult to centralize and structure the information.The goal was to provide a Microsoft Dynamics solution that would centralize all the data and synchronize it with other systems. |   |
|   | **Responsibilities** | I was responsible for the support and the development of technical requirements in the Microsoft Dynamics CRM system. |   |
|   | **IT tools environment** | * Microsoft Dynamics 365 Online
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|   | **9/2017 – 3/2018** | **MS CRM Dynamics Technical Consultant**  | **ENEB**  |   |
|   | **Project Title** | ENEB 2020 |   |
|   | **Description** | In this project, I was one of the technical consultants who was responsible for customizations of the CRM system. ENEB is an insurance association in the field of nuclear power plants. |   |
|   | **Responsibilities** | I was responsible for the support and the implementation of various custom components in the CRM system. The components contained visual adaptions and custom developed logic. For implementing the custom logic, I worked mostly with a CRM plugin called North52 and JavaScript. |   |
|   | **IT tools environment** | * MS Dynamics 365 CRM Online
* MS Dynamics 2016 CRM Online
* JavaScript
* North52
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|   | **2/2017 – 6/2017**  | **Application development**  | **Elision**  |   |
|   | **Project Title** | AWS IoT Button implementation |   |
|   | **Description** | An internship where I developed an application in which a user could add and edit functionalities linked to an AWS IoT Button. The user could link different actions (buy product, place product in basket, place product in wish list) to different click activities on the button. The application and the AWS IoT Button were connected to the backend of a web shop and to AWS (Amazon Web Services). The goal of the internship was to see how easy I could make the purchase process of a customer by using IoT devices. |   |
|   | **Responsibilities** | * Analysis
* Development of application
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|   | **IT tools environment** | * Android Studio
* Jetbrians Webstorm
* AWS (Lambda, DynamoDB,...)
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|   | **6/2015 – 8/2017**  | **Application Development**  | **CLB Genk-Maasland**  |   |
|   | **Project Title** | Vaccinbeheer |   |
|   | **Description** | During this project, I worked together with a client from start to finish. First, I met with the client to see what all the requirements were. After that I developed a WPF application linked to a MSSQL server. After a certain amount of time I would meet with the client again to see how the application was evolving and what had to be changed, etc.The application contains functionalities such as the management of users, vaccines, stocks, vaccinations and schools as well as functionalities to order vaccines, plan vaccinations and mark favorite schools. |   |
|   | **Responsibilities** | * Analysis
* Development of applications
* Support
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|   | **IT tools environment** | * Visual studio
* SQL Server Management Studio
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|   | **5/2015 – 5/2015**  | **Application Development**  | **PXL**  |   |
|   | **Project Title** | Sharpie |   |
|   | **Description** | A school project in which I developed a desktop application for primary school students. The goal of this application was to let primary school students make exercises of different categories (mathematics, languages, ...). After completing the exercises, the students could play a game, the amount of correct answers in the exercises determined the amount of time that they received to play the game. |   |
|   | **Responsibilities** | * Development of the application
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|   | **IT tools environment** | * Visual studio
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